



DONATION FAQs

Before you start your collection, please read the below.

When a resident arrives at Jimmy's it is often the first place they may have felt safe for a long time. Walking into a room with fresh new bedlinen, and a few other quality home comforts, can go a long way to help people feel truly valued and begin to restore self-esteem. This is often the first step in helping someone rebuild their life and leave the trauma of homelessness behind for good. Please read on to find out how you can help to make this happen.

Do you accept used donations i.e. clothing, bedding & toiletries?

Clothing - with limited space we have to prioritise food so, unless specifically requested, we ask that people do not donate any clothing, new or otherwise.

Bedding & toiletries - giving our residents a sense of worth and restoring their self esteem is a key part of their recovery. Being able to provide new items, provided specifically for them help to reinforce this message. We can also only accept new items due to fire and hygiene reasons.

Are you able to come and collect donations?

The festive period is an extremely busy period for us, so if you are able to drop collections off at either our East Road or 451 sites this would be hugely appreciated. We do understand this is not always possible though. Please email us at info@jimmyscambridge.org.uk if you have any questions regarding any of our FAQs.

Can we wrap presents /hampers before we donate them?

Jimmy's tries to reduce waste wherever possible so we ask that you not wrap items before donating them. Also, if they are wrapped we don't know what it is/who it's for. Rest assured that gifts will be packed into stockings for our residents at Christmas so they will receive them with the Christmas spirit they have kindly donated with! If you would like to come in and help pack stockings please contact info@jimmyscambridge.org.uk.